



## **Solace Sauna Acceptable Use Policy**

This Acceptable Use Policy outlines the standards and responsibilities you must adhere to when using the Solace Sauna website and services. By using our website, you agree to follow these terms. These standards are in place to ensure that everyone enjoys a safe and lawful experience.

### **Acceptance of Terms**

1. By accessing or using our website, you confirm that you accept this policy and agree to comply with it.
2. If you do not agree with any part of these terms, you should not use our website.
3. We recommend you retain a copy of this policy for your reference.
4. Our Terms and Conditions also govern your use of the Solace Sauna website and mobile services.

### **Amendments to the Policy**

We may revise this policy at any time. It is your responsibility to review this policy whenever you visit the website to ensure that you are aware of the current terms and conditions that apply.

### **Prohibited Uses**

You may only use the Solace Sauna website for lawful purposes. The following activities are strictly prohibited:

- Using the website in any way that violates local, national, or international laws or regulations.
- Engaging in unlawful or fraudulent activities or using the website for any unlawful or fraudulent purpose.
- Harming or attempting to harm minors in any manner.
- Bullying, insulting, intimidating, or humiliating others.
- Uploading, downloading, or distributing materials that do not comply with our content standards.
- Transmitting unsolicited advertising, promotional material, or similar forms of solicitation (spam).
- Knowingly introducing viruses, Trojans, worms, or other malicious software or harmful code designed to negatively impact hardware or software.
- Interfering with or compromising the security of the website or its associated systems, networks, or servers.

You also agree not to:

- Reproduce, duplicate, copy, or resell any part of the website in violation of our terms of use.
- Attempt to gain unauthorised access to any part of our website, server, database, or third-party systems connected to our website.
- Disrupt or damage our website, any equipment, network, or software used in the provision of our website or our mobile sauna service.



## **Mobile Sauna Use**

In addition to the above rules for website use, the following conditions apply to the physical use of Solace Sauna's mobile sauna services:

- You must comply with all local health and safety regulations and instructions provided by Solace Sauna staff.
- Use of the sauna is at your own risk, and you should ensure that you are in good health before using the service.
- Do not engage in dangerous or reckless behaviour within the sauna premises.
- Any inappropriate, harmful, or unlawful behaviour while using the sauna services will result in immediate termination of the session and may lead to further action.
- You agree not to cause damage to any equipment or facilities provided by Solace Sauna.

## **Content Standards**

All material you contribute or engage with on our website must be appropriate, accurate, and comply with relevant laws. Any content that violates public decency, contains offensive language, promotes hate, or otherwise harms individuals or groups is strictly prohibited.

## **Breach of this Policy**

If you breach any part of this policy, Solace Sauna reserves the right to take appropriate action, which may include but is not limited to:

- Temporary or permanent suspension of your access to our website and services.
- Issuing warnings.
- Initiating legal action to recover any costs, including administrative or legal fees, resulting from the breach.
- Disclosing information to law enforcement agencies as required by law or as deemed necessary by us.

Solace Sauna will not be held responsible for any consequences resulting from actions taken in response to breaches of this policy. Our actions are not limited to those listed above, and we reserve the right to take any other appropriate action deemed necessary.

## **Jurisdiction and Governing Law**

If you are a consumer, please note that this policy, its subject matter, and its formation are governed by the laws of England and Wales. Both you and we agree that the courts of England and Wales will have exclusive jurisdiction in any disputes.

If you are a business, these terms, including any disputes or claims (contractual or otherwise), are governed by the laws of England and Wales, and both parties submit to the exclusive jurisdiction of the courts of England and Wales.

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## **Your Responsibilities When Using Solace Sauna**

We encourage all users to act responsibly and respectfully when using our services, both online and in person. Failure to comply with this Acceptable Use Policy may lead to legal action or termination of services. For any questions or clarifications regarding this policy, please contact Solace Sauna directly.